

# UK & International Phone Card

FREE international calls  
to selected countries  
every Saturday†



[postoffice.co.uk/phone-cards](https://postoffice.co.uk/phone-cards)

†Terms and conditions apply.



# FREE international calls to selected countries every Saturday†

It doesn't have to cost the earth to call the other side of the world. Here's how you can save money on international calls with a Post Office UK & International Phone Card.

## Major Destinations

Call rates to some of our more popular destinations are listed below. Visit [postoffice.co.uk/phone-cards](http://postoffice.co.uk/phone-cards) or call us on **0330 001 0111** for a full list.

Destination	Call rates using 020 access number
Australia (landlines)	3p per min
Canada (landlines & mobiles)	2p per min
Czech Republic (landlines)	3p per min
France (landlines)	2p per min
Germany (landlines)	2p per min
Hungary (landlines)	2p per min
India (landlines & mobiles)	3p per min
Ireland (landlines)	2p per min
Korea South (landlines)	2p per min
Malaysia (landlines & mobiles)	3p per min
Malta (landlines)	2p per min
New Zealand (landlines)	2p per min
Spain (landlines)	2p per min
UK (landlines)	2p per min
United States (landlines & mobiles)	2p per min

## How to get started

**1.** Pick up a phone card from any Post Office branch. They're available in £5, £10 and £20 denominations.

**2.** You'll find a unique PIN and two access numbers (beginning 0800 & 020) on the back. Make sure you know which is the right access number for you before you dial it.

**3.** Tap in your PIN when you're prompted. When you hear the next prompt, dial the number you want. Make sure you include the full international code.  
Want to make another call? Just enter # #

## FREE and special rate international calls on Saturdays

Every month, we also offer free or special rates to certain destinations to make catching up with friends and family even more rewarding. See below for 2018/19 special offers.

Month	FREE calls on Saturdays* 020 & 0800 access numbers	Special rate – 1p per minute calls on Saturdays (all day) 020 access number only
April 2018	Canada & the United States (landlines & mobiles)	India (landlines & mobiles)
May 2018	Ireland, Malta, Spain, Italy (landlines)	Denmark, Norway, Sweden (landlines)
June 2018	France, Germany, Australia, New Zealand (landlines)	Argentina, Brazil, Mexico and Venezuela (landlines)
July 2018	Thailand, Singapore, Malaysia, South Korea (landlines)	Poland, Romania, Czech Republic (landlines)
August 2018	Canada & the United States (landlines & mobiles)	India (landlines & mobiles)
September 2018	Ireland, Malta, Spain, Italy (landlines)	Denmark, Norway, Sweden (landlines)
October 2018	France, Germany, Australia, New Zealand (landlines)	Argentina, Brazil, Mexico and Venezuela (landlines)
November 2018	Thailand, Singapore, Malaysia, South Korea (landlines)	Poland, Romania, Czech Republic (landlines)
December 2018	Canada & the United States (landlines & mobiles)	India (landlines & mobiles)
January 2019	Ireland, Malta, Spain, Italy (landlines)	Denmark, Norway, Sweden (landlines)
February 2019	France, Germany, Australia, New Zealand (landlines)	Argentina, Brazil, Mexico and Venezuela (landlines)
March 2019	Thailand, Singapore, Malaysia, South Korea (landlines)	Poland, Romania, Czech Republic (landlines)

\*There will be a **4p per minute surcharge** if you use a UK mobile to call a Free destination between 12 noon and midnight GMT or a 1p Saturday destination, using the 0800 access number.

**Prices and promotions are correct as at 1 January 2018 but are subject to change without prior notice. Please ask at counter or visit [postoffice.co.uk/phone-cards](http://postoffice.co.uk/phone-cards) for current pricing and promotional information for all destinations.**

# Making Calls

	0800 access number	020 access number
Calling from a UK landline	1p per minute surcharge will apply unless you're calling one of our free Saturday weekend Destinations	Your provider may charge to call 020 numbers – please check before placing a call
Calling from a UK mobile	4p per minute surcharge will apply	Your provider may charge to call 020 numbers – please check before placing a call
Calling from a public payphone	Not available from a public payphone	An additional payphone charge will apply – please check before placing your call

## To find out more

**Call us** 0330 001 0111

**Ask us** at the counter

**Visit us** [postoffice.co.uk/phone-cards](http://postoffice.co.uk/phone-cards)

If you need a bit more information, such as details on our tariffs, call us on 0330 001 0111. Our Customer Care Line is open 24 hours a day, seven days a week.

## TERMS & CONDITIONS

†Free calls to selected countries apply when placing a call on Saturday using either the 020 or 0800 access number.

**There will be a 4p per minute surcharge if you use a UK mobile to call a Free destination between 12 noon and midnight GMT or a 1p Saturday destination, using the 0800 access number.**

Prices and promotions are correct as at March 2018 but are subject to change without prior notice. Please ask at counter or visit [www.postoffice.co.uk/phone-cards](http://www.postoffice.co.uk/phone-cards) for more information and pricing for all destinations. If you're calling using the 0800 access number there will be a **1p per minute surcharge** from a landline and **4p per minute** from a UK mobile, while calls to the 020 access numbers may incur charges from your service provider – please check with your service provider before you dial. The 0800 access number surcharge from a mobile will also be charged when using the free call promotions. 0800 freephone access is not available from public payphones. All calls will be rounded up to the next minute. Rates apply from March 2018 and may change without notice. If you're using the BT basic user scheme, you may not be able to use the service. If you find you cannot use the 0800 access number, you may be able to use the 020 access number. Post Office International Phonecards are for use in the UK only. £5 and £10 Phonecards expire 60 days after they're first used. £20 Phonecards expire 90 days after first use. Calls to international mobiles other than those indicated and non-geographic numbers may be charged at a different rate to that of the country. You can't use Post Office Phonecards to call premium rate numbers. Phonocard/Credit Vouchers – Sold by Post Office Limited as an agent.

Service supplied by AQA Telecom Ltd. company registration number 08932279, a UK company who both issue and redeem this voucher. Further details available at [www.postoffice.co.uk/phone-cards](http://www.postoffice.co.uk/phone-cards)