



## Post Office Broadband & Phone

### Archived Pricing Notifications

#### 5 September 2016

##### Home Phone

	Current Price	New Price from 5th September 2016
Line Rental	£16/month	£16.99/month
Line Rental Saver	£168 (equivalent of £14/month)	£179.88 (equivalent of £14.99/month)
Evening & Weekend Calls Package	£2.50/month	No change
Anytime Calls Package	£7.00/month	No change
Call Connection Charge	15.5p/call	16p/call
UK National & Local Calls (Daytime)	10p/minute	No change
UK National & Local Calls (Evening)	1p/minute	10p/minute
UK Mobile Calls	12p/minute	13p/minute
Premium UK Mobile Calls to numbers beginning with the following prefixes:  074181, 074184, 074520, 074521, 074522, 074523, 075203, 078221, 078229, 078920, 078939, 079781, 079782, 079783, 079786, 079787	13.28 - 19.20p/minute	20p/minute
Access Charge (for calls to numbers beginning with 090, 118, 084 & 087 that aren't included in your call package)	9.5p/minute	10p/minute

##### Broadband

	Current Price	New Price from 5th September 2016
Broadband Essential with Home Phone	(£21/month) £5/month + £16 line rental	(£23.99/month) £7/month + £16.99 line rental
Broadband Premium with Home Phone	(£24/month) £8/month + £16 line rental	(£26.99/month) £10/month + £16.99 line rental
Broadband Essential only	£22/month	£25/month
Broadband Premium only	£25/month	£28/month

#### 9 November 2015

We're changing some of our prices from 9th November 2015

- HomePhone Line Rental with FREE weekend calls will be £16 a month
- Call Connection fee will be 15.5p per call
- Daytime calls to national and local numbers will be 10p per minute
- Calls to most UK mobiles will be 12p per minute
- Our Anytime calls package will be £7 a month
- Our Evening & Weekend calls package will be £2.50

You can save money by taking advantage of our other packages or add-ons. For example, if you sign up for 12 month Line Rental Saver package before 1st February 2016, you will freeze your line rental at its current level and save up to £48 a year. Our other packages have excellent money saving benefits too. Find out more about Mobile Saver, International Saver and free international calls for our Evening & Weekend customers.

This change will affect all customers.

## 1 July 2015

- On all our tariffs we have introduced an Access Charge at 9.5p per minute
- For more information on this change please visit [www.ukcalling.info](http://www.ukcalling.info)
- We have also had to remove 0845 & 0870 numbers from our Loved Ones Proposition

## 5 January 2015

### HomePhone costs

- HomePhone Line Rental with weekend calls is going up by £2 – from £13 to £15 a month.
- Daytime calls to national, local and 0845/0870 numbers will go up by 1p – to 9.5p a minute.
- The evening and weekend call package will increase by 25p – to £1.50 per month.
- Line Rental Saver is going up from £120 to £144 per year. That's an extra £2 a month. You'll only get charged the new rate when your current Line Rental Saver payment comes to an end.

### Broadband costs

- We're lowering the price of Broadband Essential to £5 a month. With line rental now £15 a month, the total price will stay at £20 a month.
- We're lowering the price of Broadband Premium to £8 a month. With line rental now £15 a month, the total price will stay at £23 a month.

## 4 August 2014

From the 4th of August 2014 some Post Office HomePhone® prices will be changing. All rates below include VAT at 20%.

Calls to Directory Enquiries and Premium Rate Services from 8th August 2014:

Dialled Number	Call Connection Fee - Pence	Pence per minute at all times
118009	100	0
118202	100	0
118310	100	0
118332	100	0
118510	100	0
118585	100	0
118675	100	0
118726	100	0
118742	100	0
118751	100	0
118772	100	0
118813	100	0
118821	100	0
118831	100	0
118821	100	0
118855	100	0
118020	153.6	183.83
118247	153.6	183.83
118248	153.6	183.83
118119	258	200
118333	250	200
118848	250	200
118111	115	115
118114	115	115
118434	66	108

Dialled Number	Call Connection Fee - Pence	Pence per minute at all times
Premium Rate P47	65	65
Premium Rate P48	75	75
Premium Rate P50	120	120

## 11 August 2014

From the 11th of August 2014 some HomePhone prices will be changing. All rates below include VAT at 20%.

Calls to Directory Enquiries from 11th August 2014:

Dialled Number	Call Connection Fee - Pence	Pence per minute at all times
118118	500	300

## 27 May 2014

From the 27th of May 2014 some Post Office HomePhone® prices will be changing. All rates below include VAT at 20%.

Calls to Directory Enquiries and Premium Rate Services from 27 May 2014:

P62 - 0906627xxxxx	205.21	186.30
P62 - 0982224xxxxx	205.21	186.30
118060	356.33	273.23
118104	356.33	273.23
118125	356.33	273.23
118171	356.33	273.23
118177	356.33	273.23
118211	356.33	273.23
118223	356.33	273.23
118288	199.54	146.52
118322	356.33	273.23
118369	356.33	273.23
118404	270.13	132.91
118408	356.33	273.23
118411	356.33	273.23
118427	356.33	273.23
118454	356.33	273.23
118500	270.13	132.91
118505	434.88	285.02
118506	434.88	285.02
118614	356.33	273.23
118724	145.77	273.23
118725	356.33	273.23
118775	356.33	273.23
118816	356.33	273.23
118830	356.33	273.23
118840	356.33	273.23
118842	356.33	273.23
118898	356.33	273.23

## 14 April 2014

We're changing some of our prices from 14th April 2014

### HomePhone pricing

- HomePhone Line Rental will rise from £12 to £13 a month. This change won't apply if you have Line Rental Saver which will stay at the equivalent of £10 a month when you pay a year in advance, please call us if you would like to add this to your account.

- Call connection charge will increase from 12p to 15p per call.
- All calls to UK mobiles will now be charged at one price regardless of time of day: 10p a minute (mobile calls included in your package are not affected). Daytime calls to national and local numbers will increase to 8.5p a minute.
- To help simplify charges calls to numbers beginning with 0844 0871 or 0872 will all cost 15p a minute regardless of time of day.
- Line Rental Saver will stay at the equivalent of £10 a month when you pay a year in advance, a saving of £36 a year compared to the standard line rental. If you would like to add Line Rental Saver to your account please call us.

### **Broadband pricing**

- Broadband Essential will be reduced to £7 a month (was £8.15) plus £13 line rental.
- Broadband Premium will be reduced to £10 a month (was £12.80) plus £13 line rental.

## **15 December 2013**

From the 15th of December 2013 some Post Office HomePhone® prices will be changing. All rates below include VAT at 20%.

### **Calls to Directory Enquiries:**

<b>Dialled Number</b>	<b>Call Connection Fee</b>	<b>Pence per minute at all times</b>
118 118	350p	120p

This change will affect the tariff of all customers.

Please refer to the Pricing Tables for important information on call duration and call charge rounding rules as well as definitions for day, evening and weekend times.

## **2 September 2013**

### **Broadband Excess Usage Charges**

From the 2nd of September 2013 some Post Office® Broadband prices will be changing. All rates below include VAT at 20%.

- Post Office® Broadband Standard will be changing to Post Office® Broadband Essential. The monthly usage limit of 5GB (Gigabytes) will increase to 10GB.
- Where a Post Office® Broadband Essential customer's usage exceeds 10GB, there will be a charge of 75p per additional GB of usage (billed in arrears).
- Post Office® Broadband Extra will be changing to Post Office® Broadband Premium with unlimited monthly usage (subject to our Fair Usage Policy).
- Customers may upgrade to Post Office® Broadband Premium, but they will have to pay any excess usage charges already incurred.
- Usage is defined as the aggregate of downloaded and uploaded data in a given month.