

## POST OFFICE HOMEPHONE® AND POST OFFICE® BROADBAND PRICE LIST Calling Plans and Pricing Tables Version 18. Prices correct as on 17th July 2017.

Prices in this document are shown in pence (unless otherwise stated), are inclusive of 20% VAT and have been rounded to the nearest 2 decimal places.

Additional charges apply to operator-connected calls – see the price list for operator connected calls

Call Plan	Monthly Charge	
Weekend	£0.00	Inclusive weekend calls are to UK landlines with area codes beginning 01, 02 or 03 and calls to 0845 and 0870 numbers*.
Evening & Weekend	£3.00	Inclusive evening and weekend calls are to UK landlines with area codes beginning 01, 02 or 03 and calls to 0845 and 0870 numbers*. Also includes weekend calls to landlines in our Top 40 Countries (details on next page) and UK Standard Mobiles. This also includes free calls between Post Office HomePhone® customers at anytime.
Anytime	£8.00	Inclusive anytime calls are to UK landlines with area codes beginning 01, 02 or 03 and calls to 0845 and 0870 numbers*. Also includes weekend calls to landlines in our Top 40 Countries (details on next page) and UK Standard Mobiles. This also includes free calls between Post Office HomePhone® customers at anytime.

Call Saver Plans	Monthly Charge	
Mobile Saver 100	£2.50	100 minutes to UK Standard Mobiles per month and are on top of any inclusive minutes in your plan. No call connection fee applies.
Mobile Saver 500	£7.50	500 minutes to UK Standard Mobiles per month and are on top of any inclusive minutes in your plan. No call connection fee applies.
International Saver	£4.00	Inclusive anytime calls to landlines in our Top 40 Countries (details on next page) and includes 50% off call rates to all other international landline and mobile destinations.

Customers must take a Call Plan and then they may add one of the Mobile Call Saver Plans and/or the International Call Saver Plan. There is no minimum term for the Evening & Weekend or Anytime Call Plan options and customers can remove it at any time giving 24 hours' notice to our Customer Care Line on **0345 600 3210**<sup>^</sup>. Customers can only add and remove the Evening & Weekend or Anytime Options once per quarter.

\*Fair Usage Policy applies. Customers who have call plans with inclusive 0845/0870 calls will be limited to a total of 1000 minutes of calls per month to these numbers. Post Office reserves the right to charge and / or cease the Service of customers who exceed this monthly threshold of 1000 minutes. Inclusive calls to 0845 and 0870 numbers include the access charge.

<sup>^</sup>Please note that calls to our Customer Care Line on **0345 600 3210** are free of charge at all times of day from a Post Office HomePhone® line.

### Charge Periods

Daytime: Monday – Friday 6am – 6pm (GMT or BST)

Evening: Monday – Friday 6pm – 6am (GMT or BST)

Weekend: Friday 6pm – Monday 6am (GMT or BST)

### Call Plan Details and Inclusive Calls

#### Weekend

National and local calls that begin with an 01, 02, or 03 as well as 0845 and 0870 prefixes are inclusive for 60 minutes in the Weekend charge period (after 60 continuous minutes, calls with 01, 02 or 03 prefixes are charged at the standard daytime rate for that number for the remainder of the call where it exceeds 60 minutes). Calls that cross charge periods are charged at the price relevant to the period in which the call is taking place (for instance a call that crosses from a chargeable period to an inclusive period will only be charged for the time the call is made in the chargeable period).

#### Evening & Weekend

National and local calls that begin with an 01, 02, or 03 as well as 0845 and 0870 prefixes are inclusive for 60 minutes in the Evening and Weekend charge periods. Calls between Post Office HomePhone® customers are inclusive for 60 minutes at any time (after 60 continuous minutes national & local calls, and those to other Post Office HomePhone® customers are charged at the standard daytime rate for that number for the remainder of the call where it exceeds 60 minutes). Inclusive Weekend calls apply to landlines in the Top 40 Countries and UK Standard Mobiles. After 60 continuous minutes UK mobile calls are charged at the standard daytime rate for that number range and Top 40 international landline calls are charged at 5p per minute for the remainder of the call where it exceeds 60 minutes. Calls that cross charge periods are charged at the price relevant to the period in which the call is taking place (for instance a call that crosses from a chargeable period to an inclusive period will only be charged for the time the call is made in the chargeable period).

#### Anytime

National and local calls that begin with an 01, 02, or 03 as well as 0845 and 0870 prefix are inclusive for 60 minutes in the Day, Evening and Weekend charge periods (after 60 continuous minutes national & local calls are charged at the standard daytime rate for that number for the remainder of the call where it exceeds 60 minutes). Inclusive Weekend calls apply to landlines in the Top 40 Countries and UK Standard Mobiles. After 60 continuous minutes UK mobile calls are charged at the standard daytime rate for that number range and Top 40 international landline calls are charged at 5p per minute for the remainder of the call where it exceeds 60 minutes. Calls that cross charge periods are charged at the price relevant to the period in which the call is taking place (for instance a call that crosses from a chargeable period to an inclusive period will only be charged for the time the call is made in the chargeable period).

### Mobile Saver 100

100 minutes are on top of any inclusive minutes in your package and includes calls to UK Standard Mobiles. No call connection fee applies. Once you have used your 100 minute allowance standard rates to UK mobiles will apply including any applicable connection charges. You cannot carry over any unused minutes into the next month. Customers who join part way through a bill cycle will receive a proportionate minute allowance and charge relevant to when the order was placed.

### Mobile Saver 500

500 minutes are on top of any inclusive minutes in your package and includes calls to UK Standard Mobiles. No call connection fee applies. Once you have used your 500 minute allowance standard rates to UK mobiles will apply including any applicable connection charges. You cannot carry over any unused minutes into the next month. Customers who join part way through a bill cycle will receive a proportionate minute allowance and charge relevant to when the order was placed.

### International Saver

Inclusive calls to landlines in our Top 40 Countries in the Day, Evening and Weekend charge periods. After 60 continuous minutes calls to landlines in our Top 40 Countries are charged at 5p per minute. It also includes 50% off call rates to all other International landline and mobile destinations. These call rates are detailed on pages 3 to 5 of this tariff sheet. A call connection fee applies to all calls which are not inclusive.

### Top 40 Countries

Argentina, Australia, Austria, Belgium, Canada, Canary Islands, China, Cyprus\*, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hong Kong, Hungary, Iceland, Republic of Ireland\*\*, Israel, Italy, Japan, Luxembourg, Malaysia, Malta, Netherlands, New Zealand, Norway, Poland, Portugal, Singapore, South Africa, South Korea, Spain, Sweden, Switzerland, Taiwan and USA. Calls that cross charge periods are charged at the price relevant to the period in which the call is taking place, this includes connection charges (for instance, a call that crosses from a chargeable period to an inclusive period will only be charged for the time the call is made in the chargeable period). Inclusive calls to our Top 40 Countries are for 60 minutes, after 60 continuous minutes calls are charged at 5p per minute. Inclusive calls to our Top 40 Countries do not include calls to mobiles, except to USA and Canadian mobile networks.

\*Excluding Numbers beginning \*0090\*

\*\*Calls made from Northern Ireland to the Republic of Ireland Fixed Lines are charged as a National call.

### Call charges

There is a call connection fee of 18p per call for the following call types (unless the call started in a charge period that is inclusive in your call plan):

- National and local calls to numbers beginning 01, 02 or 03
- International calls (including calls to international mobiles)
- Calls to UK Mobiles including premium numbers
- Calls to Personal Numbering Services, Paging Services, and WiFi Services, e.g. numbers beginning 07, although the connection charge does not apply to freephone numbers or numbers with a fixed fee element and
- Calls to numbers beginning 05, excluding 0500 numbers
- Calls to Satellite Phones

### Call duration rounding

Calls are rounded up to the next whole minute for billing purposes for the following call types:

- National and local calls to numbers beginning 01, 02 and 03
- Access Charge on Non-Geographic Calls to numbers beginning 084, 087, 09 & 118
- Calls to UK Mobiles including premium numbers
- International calls (including calls to international mobiles but excluding satellite calls, e.g. Inmarsat)
- Calls to numbers beginning 05 excluding 0500 numbers and
- Multimedia Services

All other calls will be rounded up to the next whole second unless otherwise stated in the relevant section of the Price List.

### Call charge rounding for billing

Each call charge will then be rounded up to the next whole penny before VAT is added. The total bill for all call charges will then be rounded up to the next whole penny after VAT is added.

### Call rates – in pence

#### National and Local calls that begin with 01,02 or 03\* (per min)

	Day	Eve	W/end
01, 02 or 03	12.00	12.00	Inclusive**

\*Please note that calls to our Customer Care Line on **0345 600 3210** are free of charge at all times of day from a Post Office HomePhone® line.

\*\* After 60 continuous minutes, calls are charged at the standard daytime rate for that number for the remainder of the call where it exceeds 60 minutes. Customers should hang up before 60 minutes and redial to avoid incurring charges.

Calls made from Northern Ireland to the Republic of Ireland Fixed Lines are charged as a National call.

#### Mobiles (per min)

	Day	Eve	W/end
UK Standard Mobile	14.00	14.00	14.00
UK Premium Mobile	20.00	20.00	20.00

UK Standard Mobile charges applies unless the call is included in a call plan or the number being dialled is one of the Premium Mobile Numbers starting with the following numbers

07451, 07520, 07744, 07755, 074181, 074184, 074187, 074189, 074409, 074518, 074519, 074520, 074521, 074522, 074523, 074524, 074525, 074526, 074570, 074571, 074573, 074575, 074584, 074650, 074651, 075202, 075203, 075205, 075371, 075588, 075894, 075895, 075896, 075897, 077001, 078221, 078229, 078920, 078921, 078939, 079781, 079782, 079783, 079786, 079787

#### 0800 calls (per min)

	Day	Eve	W/end
0800/0808\Freephone	0	0	0

#### SMS Text (per call)

	All Times
Fixed Line Text	9.12
Mobile Text	9.12

Customers wishing to use the SMS text service must have a text compatible phone.

Call charges to international landline and mobile destinations (in pence per minute)

Country	Standard rates						International Saver rates					
	Landline			Mobile			Saver Landline			Saver Mobile		
	day	eve	wkend	day	eve	wkend	day	eve	wkend	day	eve	wkend
Afghanistan	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Albania	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Algeria	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Andorra	43.50	34.50	34.50	69.50	60.50	60.50	21.75	17.25	17.25	34.75	30.25	30.25
Angola	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Anguilla	77.50	66.00	66.00	103.50	92.00	92.00	38.75	33.00	33.00	51.75	46.00	46.00
Antarctica Australian Territory	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Antigua & Barbuda	26.50	24.00	24.00	52.50	50.00	50.00	13.25	12.00	12.00	26.25	25.00	25.00
Antilles (Netherlands)	76.00	61.00	61.00	102.00	87.00	87.00	38.00	30.50	30.50	51.00	43.50	43.50
Argentina	5.00	5.00	5.00	123.00	104.50	104.50	0.00	0.00	0.00	61.50	52.25	52.25
Armenia	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Aruba	76.00	61.00	61.00	102.00	87.00	87.00	38.00	30.50	30.50	51.00	43.50	43.50
Ascension Island	100.50	96.00	96.00	100.50	96.00	96.00	50.25	48.00	48.00	50.25	48.00	48.00
Australia	5.00	5.00	5.00	53.50	38.00	38.00	0.00	0.00	0.00	26.75	19.00	19.00
Austria	5.00	5.00	5.00	57.00	53.50	53.50	0.00	0.00	0.00	28.50	26.75	26.75
Azerbaijani Republic	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Bahamas	77.50	66.00	66.00	77.50	66.00	66.00	38.75	33.00	33.00	38.75	33.00	33.00
Bahrain	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Bangladesh	10.44	10.44	10.44	54.50	51.00	51.00	5.22	5.22	5.22	27.25	25.50	25.50
Barbados	26.50	24.00	24.00	52.50	50.00	50.00	13.25	12.00	12.00	26.25	25.00	25.00
Belarus	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Belgium	5.00	5.00	5.00	47.00	38.00	38.00	0.00	0.00	0.00	23.50	19.00	19.00
Belize	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Benin	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Bermuda	26.50	24.00	24.00	52.50	50.00	50.00	13.25	12.00	12.00	26.25	25.00	25.00
Bhutan	80.50	76.00	76.00	106.50	102.00	102.00	40.25	38.00	38.00	53.25	51.00	51.00
Bolivia	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Bosnia-Herzegovina	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Botswana	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Brazil	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Brunei Darussalam	80.50	76.00	76.00	106.50	102.00	102.00	40.25	38.00	38.00	53.25	51.00	51.00
Bulgaria	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Burkina Faso	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Burundi	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Cambodia (Kingdom Of)	231.50	225.50	225.50	257.50	251.50	251.50	115.75	112.75	112.75	128.75	125.75	125.75
Cameroon	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Canada	5.00	5.00	5.00	5.00	5.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00
Cape Verde	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Cayman Islands	77.50	66.00	66.00	103.50	92.00	92.00	38.75	33.00	33.00	51.75	46.00	46.00
Central African Republic	156.00	149.50	149.50	156.00	149.50	149.50	78.00	74.75	74.75	78.00	74.75	74.75
Chad	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Chile	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
China	5.00	5.00	5.00	52.50	50.00	50.00	0.00	0.00	0.00	26.25	25.00	25.00
Christmas Island	27.50	12.00	12.00	27.50	12.00	12.00	13.75	6.00	6.00	13.75	6.00	6.00
Cocos Islands	27.50	12.00	12.00	27.50	12.00	12.00	13.75	6.00	6.00	13.75	6.00	6.00
Colombia	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Comoros	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Congo	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Cook Islands	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Costa Rica	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Cote D'Ivoire	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Croatia	5.00	5.00	5.00	76.50	71.00	71.00	0.00	0.00	0.00	38.25	35.50	35.50
Cuba	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Cyprus	5.00	5.00	5.00	53.50	49.00	49.00	0.00	0.00	0.00	26.75	24.50	24.50
Czech Republic	5.00	5.00	5.00	57.00	53.50	53.50	0.00	0.00	0.00	28.50	26.75	26.75
Democratic Republic Of Congo	100.50	96.00	96.00	100.50	96.00	96.00	50.25	48.00	48.00	50.25	48.00	48.00
Denmark	5.00	5.00	5.00	48.50	38.00	38.00	0.00	0.00	0.00	24.25	19.00	19.00
Diego Garcia	204.50	199.00	199.00	204.50	199.00	199.00	102.25	99.50	99.50	102.25	99.50	99.50
Djibouti	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Dominica	90.50	76.00	76.00	116.50	102.00	102.00	45.25	38.00	38.00	58.25	51.00	51.00
Dominican Republic	77.50	66.00	66.00	103.50	92.00	92.00	38.75	33.00	33.00	51.75	46.00	46.00
East Timor	231.50	225.50	225.50	257.50	251.50	251.50	115.75	112.75	112.75	128.75	125.75	125.75
Ecuador	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Egypt	95.00	82.00	82.00	121.00	108.00	108.00	47.50	41.00	41.00	60.50	54.00	54.00
El Salvador	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Equatorial Guinea	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Eritrea	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Estonia	5.00	5.00	5.00	86.00	80.00	80.00	0.00	0.00	0.00	43.00	40.00	40.00
Ethiopia (Fed Dem Rep Of)	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Falkland Islands	100.50	96.00	96.00	100.50	96.00	96.00	50.25	48.00	48.00	50.25	48.00	48.00
Faroe Islands	43.50	34.50	34.50	69.50	60.50	60.50	21.75	17.25	17.25	34.75	30.25	30.25
Fiji	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Finland	5.00	5.00	5.00	57.00	53.50	53.50	0.00	0.00	0.00	28.50	26.75	26.75
France	5.00	5.00	5.00	47.00	38.00	38.00	0.00	0.00	0.00	23.50	19.00	19.00
French Guiana	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
French Polynesia	204.50	199.00	199.00	230.50	225.00	225.00	102.25	99.50	99.50	115.25	112.50	112.50
Gabon	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Gambia	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25

Country	Standard rates						International Saver rates					
	Landline			Mobile			Saver Landline			Saver Mobile		
	day	eve	wkend	day	eve	wkend	day	eve	wkend	day	eve	wkend
Georgia	76.00	61.00	61.00	102.00	87.00	87.00	38.00	30.50	30.50	51.00	43.50	43.50
Germany	5.00	5.00	5.00	47.00	38.00	38.00	0.00	0.00	0.00	23.50	19.00	19.00
Ghana	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Gibraltar	5.00	5.00	5.00	53.50	49.00	49.00	0.00	0.00	0.00	26.75	24.50	24.50
Greece	5.00	5.00	5.00	42.00	38.00	38.00	0.00	0.00	0.00	21.00	19.00	19.00
Greenland	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Grenada (Inc Carriacou)	26.50	24.00	24.00	52.50	50.00	50.00	13.25	12.00	12.00	26.25	25.00	25.00
Guadeloupe	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Guam	133.00	127.00	127.00	133.00	127.00	127.00	66.50	63.50	63.50	66.50	63.50	63.50
Guatemala	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Guinea	100.50	96.00	96.00	126.00	122.00	122.00	50.25	48.00	48.00	63.00	61.00	61.00
Guinea Bissau	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Guyana	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Haiti	120.00	96.50	96.50	146.00	122.50	122.50	60.00	48.25	48.25	73.00	61.25	61.25
Honduras	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Hong Kong	5.00	5.00	5.00	39.50	35.50	35.50	0.00	0.00	0.00	19.75	17.75	17.75
Hungary	5.00	5.00	5.00	57.00	53.50	53.50	0.00	0.00	0.00	28.50	26.75	26.75
Iceland	5.00	5.00	5.00	76.50	71.00	71.00	0.00	0.00	0.00	38.25	35.50	35.50
India	10.44	10.44	10.44	54.50	51.00	51.00	5.22	5.22	5.22	27.25	25.50	25.50
Indonesia	78.50	76.00	76.00	104.50	102.00	102.00	39.25	38.00	38.00	52.25	51.00	51.00
Iran	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Iraq	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Ireland (Republic Of)*	5.00	5.00	5.00	43.50	38.00	38.00	0.00	0.00	0.00	21.75	19.00	19.00
Israel	5.00	5.00	5.00	86.00	80.00	80.00	0.00	0.00	0.00	43.00	40.00	40.00
Italy (Inc. Vatican City)	5.00	5.00	5.00	51.00	38.00	38.00	0.00	0.00	0.00	25.50	19.00	19.00
Jamaica	10.44	10.44	10.44	52.50	50.00	50.00	5.22	5.22	5.22	26.25	25.00	25.00
Japan	5.00	5.00	5.00	37.00	33.50	33.50	0.00	0.00	0.00	18.50	16.75	16.75
Jordan	125.00	107.50	107.50	151.00	133.50	133.50	62.50	53.75	53.75	75.50	66.75	66.75
Kazakhstan	78.50	74.00	74.00	104.50	100.00	100.00	39.25	37.00	37.00	52.25	50.00	50.00
Kenya	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Kiribati	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Korea PDR (North)	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Korea Republic (South)	5.00	5.00	5.00	106.50	102.00	102.00	0.00	0.00	0.00	53.25	51.00	51.00
Kuwait	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Kyrgyz Republic	78.50	74.00	74.00	104.50	100.00	100.00	39.25	37.00	37.00	52.25	50.00	50.00
Laos	156.00	149.50	149.50	182.00	175.50	175.50	78.00	74.75	74.75	91.00	87.75	87.75
Latvia	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Lebanon	125.00	107.50	107.50	151.00	133.50	133.50	62.50	53.75	53.75	75.50	66.75	66.75
Lesotho	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Liberia	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Libya	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Liechtenstein	22.50	21.50	21.50	48.50	47.50	47.50	11.25	10.75	10.75	24.25	23.75	23.75
Lithuania	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Luxembourg	5.00	5.00	5.00	48.50	47.00	47.00	0.00	0.00	0.00	24.25	23.50	23.50
Macao	80.50	76.00	76.00	106.50	102.00	102.00	40.25	38.00	38.00	53.25	51.00	51.00
Macedonia	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Madagascar	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Malawi (The Republic Of)	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Malaysia	5.00	5.00	5.00	74.50	71.00	71.00	0.00	0.00	0.00	37.25	35.50	35.50
Maldives	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Mali	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Malta	5.00	5.00	5.00	57.00	53.50	53.50	0.00	0.00	0.00	28.50	26.75	26.75
Marshall Island	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Martinique	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Mauritania	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Mauritius	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Mexico	80.50	76.00	76.00	106.50	102.00	102.00	40.25	38.00	38.00	53.25	51.00	51.00
Micronesia	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Moldova	76.00	61.00	61.00	102.00	87.00	87.00	38.00	30.50	30.50	51.00	43.50	43.50
Monaco	41.00	32.00	32.00	67.00	58.00	58.00	20.50	16.00	16.00	33.50	29.00	29.00
Mongolia	156.00	149.50	149.50	182.00	175.50	175.50	78.00	74.75	74.75	91.00	87.75	87.75
Montenegro	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Montserrat	90.50	76.00	76.00	116.50	102.00	102.00	45.25	38.00	38.00	58.25	51.00	51.00
Morocco	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Mozambique	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Myanmar (Formerly Burma)	133.00	127.00	127.00	159.00	153.00	153.00	66.50	63.50	63.50	79.50	76.50	76.50
Namibia	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Nauru	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Nepal	80.50	76.00	76.00	106.50	102.00	102.00	40.25	38.00	38.00	53.25	51.00	51.00
Netherlands	5.00	5.00	5.00	47.00	38.00	38.00	0.00	0.00	0.00	23.50	19.00	19.00
New Caledonia	204.50	199.00	199.00	204.50	199.00	199.00	102.25	99.50	99.50	102.25	99.50	99.50
New Zealand	5.00	5.00	5.00	61.50	52.50	52.50	0.00	0.00	0.00	30.75	26.25	26.25
Nicaragua	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Niger	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Nigeria	10.44	10.44	10.44	104.50	100.00	100.00	5.22	5.22	5.22	52.25	50.00	50.00
Niue	156.00	149.50	149.50	156.00	149.50	149.50	78.00	74.75	74.75	91.00	87.75	87.75
Norfolk Island	133.00	127.00	127.00	133.00	127.00	127.00	66.50	63.50	63.50	66.50	63.50	63.50
Northern Cyprus	5.00	5.00	5.00	53.50	49.00	49.00	2.50	2.50	2.50	26.75	24.50	24.50
Northern Marianas	128.00	104.00	104.00	128.00	104.00	104.00	64.00	52.00	52.00	64.00	52.00	52.00
Norway	5.00	5.00	5.00	53.50	38.00	38.00	0.00	0.00	0.00	26.75	19.00	19.00

Country	Standard rates						International Saver rates					
	Landline			Mobile			Saver Landline			Saver Mobile		
	day	eve	wkend	day	eve	wkend	day	eve	wkend	day	eve	wkend
Oman	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Pakistan	10.44	10.44	10.44	54.50	51.00	51.00	5.22	5.22	5.22	27.25	25.50	25.50
Palau (The Republic Of)	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Palestine	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Panama	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Papua New Guinea	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Paraguay	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Peru	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Philippines	80.50	76.00	76.00	106.50	102.00	102.00	40.25	38.00	38.00	53.25	51.00	51.00
Poland	5.00	5.00	5.00	57.00	53.50	53.50	0.00	0.00	0.00	28.50	26.75	26.75
Portugal (Incl Azores & Madeira)	5.00	5.00	5.00	52.50	48.00	48.00	0.00	0.00	0.00	26.25	24.00	24.00
Puerto Rico	58.50	50.50	50.50	58.50	50.50	50.50	29.25	25.25	25.25	29.25	25.25	25.25
Qatar	100.50	82.00	82.00	126.50	108.00	108.00	50.25	41.00	41.00	63.25	54.00	54.00
Reunion	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Romania	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Russia	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
Rwandese Republic	100.50	96.00	96.00	100.50	96.00	96.00	50.25	48.00	48.00	50.25	48.00	48.00
Samoa (US)	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Samoa (Western)	204.50	199.00	199.00	204.50	199.00	199.00	102.25	99.50	99.50	102.25	99.50	99.50
San Marino	50.50	45.00	45.00	50.50	45.00	45.00	25.25	22.50	22.50	25.25	22.50	22.50
Sao Tome & Principe	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Saudi Arabia	76.00	61.00	61.00	102.00	87.00	87.00	38.00	30.50	30.50	51.00	43.50	43.50
Senegal	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Serbia	76.50	71.00	71.00	76.50	71.00	71.00	38.25	35.50	35.50	38.25	35.50	35.50
Seychelles	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Sierra Leone	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Singapore	5.00	5.00	5.00	48.00	43.50	43.50	0.00	0.00	0.00	24.00	21.75	21.75
Slovak Republic	31.00	27.50	27.50	57.00	53.50	53.50	15.50	13.75	13.75	28.50	26.75	26.75
Slovenia	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Solomon Islands	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Somalia	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
South Africa	5.00	5.00	5.00	86.00	79.00	79.00	0.00	0.00	0.00	43.00	39.50	39.50
South Sudan	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Spain (Inc Canary Islands)	5.00	5.00	5.00	51.00	38.00	38.00	0.00	0.00	0.00	25.50	19.00	19.00
Sri Lanka	96.00	84.00	84.00	122.00	110.00	110.00	48.00	42.00	42.00	61.00	55.00	55.00
St Helena	156.00	149.50	149.50	156.00	149.50	149.50	78.00	74.75	74.75	78.00	74.75	74.75
St Kitts & Nevis (Formerly St Christopher)	77.50	66.00	66.00	103.50	92.00	92.00	38.75	33.00	33.00	51.75	46.00	46.00
St Lucia	26.50	24.00	24.00	52.50	50.00	50.00	13.25	12.00	12.00	26.25	25.00	25.00
St Pierre & Miquelon	155.00	132.00	132.00	155.00	132.00	132.00	77.50	66.00	66.00	77.50	66.00	66.00
St Vincent & The Grenadines	77.50	66.00	66.00	103.50	92.00	92.00	38.75	33.00	33.00	51.75	46.00	46.00
Sudan	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Suriname	151.50	121.50	121.50	177.50	147.50	147.50	75.75	60.75	60.75	88.75	73.75	73.75
Swaziland	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Sweden	5.00	5.00	5.00	47.00	45.00	45.00	0.00	0.00	0.00	23.50	22.50	22.50
Switzerland	5.00	5.00	5.00	47.00	38.00	38.00	0.00	0.00	0.00	23.50	19.00	19.00
Syria	125.00	107.50	107.50	151.00	133.50	133.50	62.50	53.75	53.75	75.50	66.75	66.75
Taiwan	5.00	5.00	5.00	106.50	102.00	102.00	0.00	0.00	0.00	53.25	51.00	51.00
Tajikstan	100.50	96.00	96.00	126.50	122.00	122.00	50.25	48.00	48.00	63.25	61.00	61.00
Tanzania	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Thailand	78.50	76.00	76.00	104.50	102.00	102.00	39.25	38.00	38.00	52.25	51.00	51.00
Togolese Republic (The)	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Tokelau	204.50	199.00	199.00	204.50	199.00	199.00	102.25	99.50	99.50	102.25	99.50	99.50
Tonga	156.00	149.50	149.50	156.00	149.50	149.50	78.00	74.75	74.75	78.00	74.75	74.75
Trinidad & Tobago	26.50	24.00	24.00	52.50	50.00	50.00	13.25	12.00	12.00	26.25	25.00	25.00
Tunisia	50.50	45.00	45.00	76.50	71.00	71.00	25.25	22.50	22.50	38.25	35.50	35.50
Turkey	5.00	5.00	5.00	53.50	49.00	49.00	2.50	2.50	2.50	26.75	24.50	24.50
Turkmenistan	94.50	87.50	87.50	120.50	113.50	113.50	47.25	43.75	43.75	60.25	56.75	56.75
Turks & Caicos Is	116.50	102.00	102.00	90.50	76.00	76.00	58.25	51.00	51.00	45.25	38.00	38.00
Tuvalu	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Uganda	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Ukraine	60.00	54.00	54.00	86.00	80.00	80.00	30.00	27.00	27.00	43.00	40.00	40.00
United Arab Emirates	76.00	61.00	61.00	102.00	87.00	87.00	38.00	30.50	30.50	51.00	43.50	43.50
Uruguay	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
USA	5.00	5.00	5.00	5.00	5.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00
Uzbekistan	78.50	74.00	74.00	104.50	100.00	100.00	39.25	37.00	37.00	52.25	50.00	50.00
Vanuatu	159.00	152.00	152.00	159.00	152.00	152.00	79.50	76.00	76.00	79.50	76.00	76.00
Venezuela	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Vietnam	156.00	149.50	149.50	182.00	175.50	175.50	78.00	74.75	74.75	91.00	87.75	87.75
Virgin Islands (UK)	77.50	66.00	66.00	77.50	66.00	66.00	38.75	33.00	33.00	38.75	33.00	33.00
Virgin Islands (US)	77.50	66.00	66.00	77.50	66.00	66.00	38.75	33.00	33.00	38.75	33.00	33.00
Wallis & Futuna	203.50	193.50	193.50	203.50	193.50	193.50	101.75	96.75	96.75	101.75	96.75	96.75
Yemen	128.00	104.00	104.00	154.00	130.00	130.00	64.00	52.00	52.00	77.00	65.00	65.00
Zambia	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25
Zimbabwe	97.00	78.50	78.50	123.00	104.50	104.50	48.50	39.25	39.25	61.50	52.25	52.25

\*Calls made from Northern Ireland to the Republic of Ireland Fixed Lines are charged as a National call.

### Calls to Satellite Phones - Pence per minute – all times of day.

A call connection fee applies at all times to these numbers.

Ellipso/Globalstar	265.94
Ellipso-Satellite	474.00
Emsat	265.94
Emsat (0088213)	714.00
Globalstar-Satellite	330.00
ICO Global Comms-Satellite	474.00
ICO Global Network	725.52
Inmarsat Aero-Satellite	714.00
Inmarsat B HSD-Satellite	714.00
Inmarsat BGAN HSD-Satellite	474.00
Inmarsat BGAN-Satellite	714.00
Inmarsat B-Satellite	714.00
Inmarsat Maritime HSD-Satellite	474.00
Inmarsat Maritime-Satellite	474.00
Inmarsat Mini M-Satellite	474.00
Iridium	432.61
Mobiq (0087x76)	474.00
Thuraya_Iridium (0088167/0088216)	474.00

## Calls to numbers beginning 084, 087, 09 & 118, otherwise known as non-geographic numbers (excluding calls beginning 07,08)

As of 1st July 2015, dialled numbers that begin 084, 087, 09 & 118 are charged in two components, an Access Charge and a Service Charge.

The tables below detail the Access Charge that is set by the Post Office and the Service Charge that is set by the organisation that you are calling.

### Post Office Access Charge

This rate applies to all applicable Non-geographic calls beginning 084, 087, 09 & 118 (except where the call is included in a bundle) at all times. **This rate is set by the Post Office.**

	Pence Per Minute
Post Office Access Charge	11.00

### Service Charge Points

This rate applies to all applicable Non-geographic calls beginning 084, 087, 09 & 118 (except where the call is included in a bundle) at all times. **This rate is set by the organisation that you are calling.** Service Charges are rounded up to the next whole second.

To establish what the cost of calling a particular organisation is then please refer to their literature which will advise of their Service Charge

### Post Office Directory Enquiries (118 855)

Post Office Directory Enquiries number has a one-off Service Charge of £1.00 and a subsequent Access Charge, when calling from a PostOffice HomePhone line, of 11 pence per minute. Therefore a 3 min call will cost £1.33.

## Calls beginning 07 and 08 otherwise known as non-geographic (excluding calls beginning 084, 087, 09 & 118)

For all non geographic numbers **not** starting with 084, 087, 09 or 118 there is a charge band.

\*Please note that calls to our Customer Care Line on **0345 600 3210** are free of charge at all times of day from a Post Office HomePhone® line.

## Calls to other non-geographic numbers - calls beginning 07 (except mobile numbers) and 08 (fixed-fee calls)

Charge Band	Call Connection Fee in Pence	Day	Pence per minute	
			Eve	W/end
Fixed Fee Services - c	18.00	12.84	7.44	3.92
Fixed Fee Services - r	18.00	6.73	3.36	2.51
Personal Numbering - d	18.00	16.21	9.55	9.55
Personal Numbering - e	18.00	4.79	4.79	4.79
Personal Numbering - f	18.00	29.10	19.40	19.40
Personal Numbering - j	18.00	31.04	21.34	21.34
Personal Numbering - k	18.00	36.38	24.25	24.25
Personal Numbering - pn1	18.00	23.28	15.52	15.52
Personal Numbering - pn2	18.00	48.51	48.51	48.51
Personal Numbering - pn3	18.00	47.54	37.84	37.84
Personal Numbering - pn4	18.00	25.23	25.23	25.23
Personal Numbering - pn5	18.00	16.49	16.49	16.49
Personal Numbering - pn6	18.00	19.40	19.40	19.40
Personal Numbering - pn7	18.00	4.03	1.02	1.02
Personal Numbering - pn8	18.00	19.38	19.38	19.38
Personal Numbering - pn9	18.00	22.80	22.80	22.80
Personal Numbering - pn10	18.00	33.96	33.96	33.96
Personal Numbering - pn11	18.00	37.84	28.14	28.14
Personal Numbering - pn12	18.00	26.20	26.20	26.20
Personal Numbering - pn13	18.00	37.84	37.84	37.84
Personal Numbering - pn14	18.00	28.62	28.62	28.62
Personal Numbering - pn15	18.00	13.27	13.27	13.27
Personal Numbering - pn16	18.00	14.30	14.30	14.30
Personal Numbering - pn17	18.00	15.32	15.32	15.32
Personal Numbering - pn18	18.00	16.34	16.34	16.34
Personal Numbering - pn19	18.00	9.70	9.70	9.70
Personal Numbering - pn20	18.00	23.28	23.28	23.28
Personal Numbering - pn21	18.00	39.90	39.90	39.90
Personal Numbering - pn22	18.00	10.21	7.15	6.13

## Pence per minute

Charge Band	Call Connection Fee in Pence	Day	Eve	W/end
Premium Rate Services - p47	65.00	65.00	65.00	65.00
Premium Rate Services - p50	120.00	120.00	120.00	120.00
Specialised Services - g21	18.00	4.99	2.04	1.20
UK Standard WiFi Services	18.00	14.00	14.00	14.00
UK Premium WiFi Services	18.00	20.00	20.00	20.00

UK Standard WiFi Service number range - These are the numbers with following prefixes

07404, 07405, 07424, 07438, 07448, 07459, 07466, 074067, 074173, 074174, 074175, 074182, 074400, 074401, 074402, 074403, 074404, 074405, 074406, 074407, 074655, 074886, 075208, 075209, 075373, 075591, 075891, 078224, 078226, 078745, 078938

UK Premium WiFi Service number range - These are the numbers with following prefixes

07305, 07306, 07893, 07978, 073780, 074060, 074061, 074062, 074063, 074064, 074065, 074066, 074068, 074172, 074176, 074177, 074179, 074183, 074185, 074186, 074188, 074408, 074410, 074411, 074414, 074418, 074419, 074512, 074515, 074574, 074577, 074582, 074583, 074587, 074588, 074653, 074882, 074883, 074888, 075206, 075207, 075376, 075377, 075590, 075592, 075593, 075595, 075597, 075598, 075599, 075718, 075890, 075892, 075893, 075898, 075899, 078220, 078225, 078227, 078644, 078727, 078730, 078744, 078925, 078931, 078933, 079112, 079118, 079780, 079784, 079785, 079788

**Fixed Fee Services - All Times of Day**

Charge Band	Pence per call	Charge Band	Pence per call
Fixed Fee Services - ff0	30.60	Fixed Fee Services - ff3	25.56
Fixed Fee Services - ff1	25.20	Fixed Fee Services - ff30	66.36
Fixed Fee Services - ff10	26.04	Fixed Fee Services - ff31	10.20
Fixed Fee Services - ff11	61.32	Fixed Fee Services - ff32	86.76
Fixed Fee Services - ff12	76.68	Fixed Fee Services - ff33	36.00
Fixed Fee Services - ff13	102.24	Fixed Fee Services - ff34	100.80
Fixed Fee Services - ff14	91.92	Fixed Fee Services - ff35	150.00
Fixed Fee Services - ff15	6.12	Fixed Fee Services - ff36	50.40
Fixed Fee Services - ff16	15.24	Fixed Fee Services - ff37	60.00
Fixed Fee Services - ff17	20.40	Fixed Fee Services - ff38	70.80
Fixed Fee Services - ff18	35.64	Fixed Fee Services - ff39	110.40
Fixed Fee Services - ff19	40.80	Fixed Fee Services - ff40	130.80
Fixed Fee Services - ff2	50.40	Fixed Fee Services - ff41	140.40
Fixed Fee Services - ff20	45.84	Fixed Fee Services - ff42	42.00
Fixed Fee Services - ff21	153.24	Fixed Fee Services - ff43	30.00
Fixed Fee Services - ff24	81.72	Fixed Fee Services - ff44	80.40
Fixed Fee Services - ff25	122.64	Fixed Fee Services - ff6	30.72
Fixed Fee Services - ff26	127.68	Fixed Fee Services - ff8	18.96
Fixed Fee Services - ff27	132.84	Fixed Fee Services - ff9	43.44
Fixed Fee Services - ff28	10.20	Timeline Access	30.60
Fixed Fee Services - ff29	5.04	Operator Alarm Call	1099.00

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