

POST OFFICE HOMEPHONE® AND POST OFFICE® BROADBAND PRICE LIST

Version 12 Prices correct at 3rd October 2011. Operator Service Charges

Prices are shown in pence (unless otherwise stated) and are inclusive of 20% VAT.

OPERATOR CONNECTED CALLS

Except where detailed below, Operator Connected calls will be charged at the applicable direct dialled rate, available in the Pricing Tables section of the Price List.

Other Operator Connected calls minimum 5 minutes call charge - per minute billing at all times of day

Calls are rounded up to the nearest next whole minute for billing purposes, with the following exceptions; Fixed Fee calls, Paging & Messaging calls and Personal Numbering Services, where calls are rounded up the nearest whole second.

Each call charge is then rounded up to the next whole penny before VAT, except for calls to Fixed Fee services, Paging & Messaging calls and Personal Numbering Services, which will be rounded up to the next tenth of a penny.

Destination	Connection	Rate/minute
Fixed Fee - ff15	490.80	122.54
Fixed Fee Services 4 - ff8	490.20	122.54
Fixed Fee Services 5 - ff9	490.20	122.54
Fixed Fee Services 6 - ff10	490.20	122.54
Fixed Fee Services 8 - ff3	490.80	122.54
Internet for Schools	490.80	122.54
Internet Services - i15	490.80	36.76
Internet Services - i16	490.80	36.76
Internet Services - i2	490.80	36.76
Internet Services - i4	490.80	36.76
Internet Services 10 - i12	490.80	36.76
Internet Services 11 - i9	490.80	36.76
Internet Services 12 - i13	490.80	36.76
Internet Services 13 - i14	490.80	36.76
Internet Services 2 - i1	490.80	36.76
Internet Services 3 - i8	490.80	36.76
Internet Services 4 - i10	490.80	36.76
Internet Services 5 - g4	490.80	36.76
Internet Services 6 - i3	490.80	36.76
Internet Services 7 - i11	490.80	36.76
Internet Services 8 - g5	490.80	36.76
Internet Services 9 - i5	490.80	36.76
Messaging - c	490.20	122.54
Multi Media Services - g16	490.80	36.76
Multi Media Services - g17	490.80	36.76
Multi Media Services - g18	490.80	36.76
Multi Media Services - g19	490.80	36.76
Multi Media Services - g20	490.80	36.76
Multimedia Services - g22	490.80	35.74
Multimedia Services - g27	490.80	35.74
Multimedia Services - g28	490.80	35.74
Multimedia Services 1 - g3	490.80	122.54
Multimedia Services 10 - g8	490.80	36.76
Multimedia Services 11 - g9	490.80	36.76
Multimedia Services 13 - mm2	490.80	122.54
Multimedia Services 14 - mm3	490.80	122.54
Multimedia Services 15 - mm4	490.80	122.54
Multimedia Services 16 - mm5	490.80	122.54
Multimedia Services 17 - mm6	490.80	122.54
Multimedia Services 18 - mm7	490.80	122.54
Multimedia Services 19 - mm1	490.80	122.54
Multimedia Services 2 - g12	490.80	36.76
Multimedia Services 3 - g2	490.80	36.76
Multimedia Services 4 - g11	490.80	36.76
Multimedia Services 5 - g6	490.80	36.76
Multimedia Services 6 - g7	490.80	36.76
Multimedia Services 7 - g13	490.80	36.76
Multimedia Services 8 - g14	490.80	36.76
Multimedia Services 9 - g15	490.80	36.76
Multimedia Services 12 - g10	490.80	36.76
Paging (regional) - r	490.20	122.54

Destination	Connection	Rate/minute
PCN & Personal Numbering - f	490.20	122.54
Personal Numbering - pn7	490.20	122.54
Personal Numbering - pn8	490.20	122.54
Personal Numbering 1 - j	490.20	122.54
Personal Numbering 10 - pn4	490.20	122.54
Personal Numbering 2 - d	490.20	122.54
Personal Numbering 3 - e	490.20	122.54
Personal Numbering 4 - k	490.20	122.54
Personal Numbering 5 - pn1	490.20	122.54
Personal Numbering 6 - pn2	490.20	122.54
Personal Numbering 7 - pn3	490.20	122.54
Personal Numbering 8 - pn5	490.20	122.54
Personal Numbering 9 - pn6	490.20	122.54
Voice Services - g21	429.60	36.77

REVERSE CALL CHARGES

A Reverse Charge call is paid for by the Homephone customer receiving the call rather than the one making it. Reverse Charge Calls to Homephone customers can be made via the Operator , 0800Reverse or 08000 MUMDADReverse. Prices are dependant on where the Reverse Call originates from - Fixed Line, Mobile, Pay Phone or International

Reverse Charge Provider	Number to dial in the UK
0800Reverse	0800 738 3773
08000 MUMDADReverse	0800 068 6323
Operator	100

UK Reverse Calls from 0800Reverse - per minute billing at all times

0800 Reverse Charge calls can be made from fixed lines, payphone lines and mobile phones in the United Kingdom. **Off Peak** is 01:00 - 05:00 daily and **Peak** is all other times

Calls from fixed lines	Connection	Rate/minute
Peak	300	50
Off Peak	50	50

Calls from mobiles	Connection	Rate/minute
Peak	199	100
Off Peak	100	25

Calls from Payphones	Connection	Rate/minute
Peak	300	100
Off Peak	300	100

Message Charge (applied for accepting a message delivered by 0800Reverse)

Calls from Fixed Lines, Mobiles and Payphones

	Connection	Rate/minute
Peak	234	0
Off Peak	234	0

UK Reverse Calls from 08000 MUMDAD - per minute billing at all times

08000 MUMDAD Reverse Charge calls can be made from fixed lines, payphone lines and mobile phones in the United Kingdom.

Calls from Fixed Lines, Mobiles and Payphones

	Connection	Rate/minute
Day	150	150
Evening	150	150
Weekend	150	150

UK reverse calls from the Operator - per minute billing at all times of day

Calls are rounded up to the nearest next whole minute for billing purposes. Each call charge is then rounded up to the next tenth of a penny before VAT.

Origination	Connection	Rate/minute
Fixed Lines	299	99
Mobiles	299	99

International reverse calls minimum 5 minutes call charge - per minute billing at all times of day

Origination	Connection	Rate/minute
Anguilla	1004.88	526.98
Anguilla - Mobile	1004.88	576.00
Antigua & Barbuda	1004.88	526.98
Antigua & Barbuda - Mobile	1004.88	526.98
Argentina	1004.88	576.00
Argentina - Mobile	1004.88	576.00
Aruba	1004.88	526.98
Aruba - Mobile	1004.88	526.98
Ascension Island	1004.88	576.00
Australia	1004.88	526.98
Australia - Mobile	1004.88	526.98
Austria	1004.88	232.85
Austria - Mobile	1004.88	232.85
Bahamas	1004.88	526.98
Bahrain	1004.88	576.00
Bahrain - Mobile	1004.88	576.00
Bangladesh	1004.88	576.00
Bangladesh - Mobile	1004.88	576.00
Barbados	1004.88	526.98
Barbados - Mobile	1004.88	526.98
Belarus	1004.88	526.98
Belarus - Mobile	1004.88	526.98
Belgium	1004.88	232.85
Belgium - Mobile	1004.88	232.85
Belize	1004.88	576.00
Belize - Mobile	1004.88	576.00
Bermuda	1004.88	526.98
Bermuda - Mobile	1004.88	526.98
Bolivia	1004.88	576.00
Bolivia - Mobile	1004.88	576.00
Botswana	1004.88	576.00
Botswana - Mobile	1004.88	576.00
Brazil	1004.88	576.00
Brazil - Mobile	1004.88	576.00
Brunei Darussalam	1004.88	576.00
Brunei Darussalam - Mobile	1004.88	576.00
Bulgaria	1004.88	232.85
Bulgaria - Mobile	1004.88	232.85
Canada	1004.88	343.15
Canary Islands	1004.88	232.85
Cayman Islands	1004.88	526.98
Cayman Islands - Mobile	1004.88	526.98
Chile	1004.88	576.00
Chile - Mobile	1004.88	576.00
China	1004.88	576.00
China - Mobile	1004.88	576.00
Colombia	1004.88	576.00
Colombia - Mobile	1004.88	576.00
Cook Islands	1004.88	576.00
Costa Rica	1004.88	576.00
Costa Rica - Mobile	1004.88	576.00
Croatia	1004.88	232.85
Croatia - Mobile	1004.88	232.85
Cuba	1004.88	526.98
Cyprus	1004.88	232.85
Cyprus - Mobile	1004.88	232.85
Czech Republic	1004.88	232.85
Czech Republic - Mobile	1004.88	232.85
Denmark	1004.88	232.85
Denmark - Mobile	1004.88	232.85
Dominica	1004.88	526.98
Dominica - Mobile	1004.88	526.98
Dominican Republic	1004.88	526.98
Dominican Republic - Mobile	1004.88	526.98
Ecuador	1004.88	576.00
Ecuador - Mobile	1004.88	576.00
Egypt	1004.88	576.00
Egypt - Mobile	1004.88	576.00
Estonia	1004.88	526.98

Origination	Connection	Rate/minute
Estonia - Mobile	1004.88	526.98
Falkland Islands	1004.88	576.00
Fiji	1004.88	576.00
Fiji - Mobile	1004.88	576.00
Finland	1004.88	232.85
Finland - Mobile	1004.88	232.85
France	1004.88	232.85
France - Mobile	1004.88	232.85
French Guiana	1004.88	576.00
French Guiana - Mobile	1004.88	576.00
Gabon	1004.88	576.00
Gabon - Mobile	1004.88	576.00
Gambia	1004.88	576.00
Gambia - Mobile	1004.88	576.00
Georgia	1004.88	526.98
Georgia - Mobile	1004.88	526.98
Germany	1004.88	232.85
Germany - Mobile	1004.88	232.85
Ghana	1004.88	576.00
Ghana - Mobile	1004.88	576.00
Gibraltar	1004.88	232.85
Gibraltar - Mobile	1004.88	232.85
Greece	1004.88	232.85
Greece - Mobile	1004.88	232.85
Grenada (Inc Carriacou)	1004.88	526.98
Grenada (Inc Carriacou) - Mobile	1004.88	526.98
Guadeloupe	1004.88	526.98
Guadeloupe - Mobile	1004.88	526.98
Guatemala	1004.88	576.00
Guatemala - Mobile	1004.88	576.00
Guyana	1004.88	576.00
Guyana - Mobile	1004.88	576.00
Honduras	1004.88	576.00
Honduras - Mobile	1004.88	576.00
Hong Kong	1004.88	526.98
Hong Kong - Mobile	1004.88	526.98
Hungary	1004.88	232.85
Hungary - Mobile	1004.88	232.85
Iceland	1004.88	232.85
Iceland - Mobile	1004.88	232.85
India	1004.88	576.00
India - Mobile	1004.88	576.00
Indonesia	1004.88	576.00
Indonesia - Mobile	1004.88	576.00
Inmarsat A - Atlantic	1004.88	1102.97
Inmarsat A - Indian	1004.88	1102.97
Inmarsat A - Pacific	1004.88	1102.97
Inmarsat B - Atlantic	1004.88	735.32
Inmarsat B - Indian	1004.88	735.32
Inmarsat B - Pacific	1004.88	735.32
Inmarsat B - Snac	1004.88	735.32
Inmarsat M - Atlantic	1004.88	759.83
Inmarsat M - Indian	1004.88	759.83
Inmarsat M - Pacific	1004.88	759.83
Inmarsat M - Snac	1004.88	759.83
Iraq - Mobile	1004.88	576.00
Ireland (Republic Of)	612.72	85.78
Israel	1004.88	576.00
Israel - Mobile	1004.88	576.00
Italy (Inc. Vatican City)	1004.88	232.85
Italy (Inc. Vatican City) - Mobile	1004.88	232.85
Jamaica	1004.88	526.98
Jamaica - Mobile	1004.88	526.98
Japan	1004.88	526.98
Japan - Mobile	1004.88	526.98
Jordan	1004.88	576.00
Jordan - Mobile	1004.88	576.00
Kenya	1004.88	576.00
Kenya - Mobile	1004.88	576.00
Korea Republic (South)	1004.88	576.00
Korea Republic (South) - Mobile	1004.88	576.00

Origination	Connection	Rate/minute
Lebanon	1004.88	576.00
Lebanon - Mobile	1004.88	576.00
Liechtenstein	1004.88	232.85
Liechtenstein - Mobile	1004.88	232.85
Lithuania	1004.88	526.98
Lithuania - Mobile	1004.88	526.98
Luxembourg	1004.88	232.85
Luxembourg - Mobile	1004.88	232.85
Macao	1004.88	576.00
Macao - Mobile	1004.88	576.00
Macedonia	1004.88	232.85
Macedonia - Mobile	1004.88	232.85
Malawi (The Republic Of)	1004.88	576.00
Malawi (The Republic Of) - Mobile	1004.88	576.00
Malaysia	1004.88	576.00
Malaysia - Mobile	1004.88	576.00
Maldives	1004.88	576.00
Maldives - Mobile	1004.88	576.00
Malta	1004.88	232.85
Malta - Mobile	1004.88	232.85
Martinique	1004.88	526.98
Martinique - Mobile	1004.88	526.98
Mauritius	1004.88	576.00
Mauritius - Mobile	1004.88	576.00
Mexico	1004.88	526.98
Mexico - Mobile	1004.88	576.00
Montserrat	1004.88	526.98
Montserrat - Mobile	1004.88	526.98
Morocco	1004.88	576.00
Morocco - Mobile	1004.88	576.00
Nepal	1004.88	576.00
Nepal - Mobile	1004.88	576.00
Netherlands	1004.88	232.85
Netherlands - Mobile	1004.88	232.85
New Zealand	1004.88	526.98
New Zealand - Mobile	1004.88	526.98
Nicaragua	1004.88	576.00
Nicaragua - Mobile	1004.88	576.00
Northern Cyprus	1004.88	232.85
Northern Cyprus - Mobile	1004.88	232.85
Norway	1004.88	232.85
Norway - Mobile	1004.88	232.85
Oman	1004.88	576.00
Oman - Mobile	1004.88	576.00
Pakistan	1004.88	576.00
Pakistan - Mobile	1004.88	576.00
Panama	1004.88	576.00
Panama - Mobile	1004.88	576.00
Papua New Guinea	1004.88	576.00
Papua New Guinea - Mobile	1004.88	576.00
Paraguay	1004.88	576.00
Paraguay - Mobile	1004.88	576.00
Peru	1004.88	576.00
Peru - Mobile	1004.88	576.00
Philippines	1004.88	576.00
Philippines - Mobile	1004.88	576.00
Poland	1004.88	232.85
Poland - Mobile	1004.88	232.85
Portugal	1004.88	232.85
Portugal - Mobile	1004.88	232.85
Puerto Rico	1004.88	526.98
Qatar	1004.88	576.00
Qatar - Mobile	1004.88	576.00
Reunion	1004.88	576.00
Reunion - Mobile	1004.88	576.00
Romania	1004.88	232.85
Romania - Mobile	1004.88	232.85
Russia	1004.88	526.98
Russia - Mobile	1004.88	526.98
Rwandese Republic - Mobile	1004.88	576.00
Saudi Arabia	1004.88	576.00

Origination	Connection	Rate/minute
Saudi Arabia - Mobile	1004.88	576.00
Senegal	1004.88	576.00
Senegal - Mobile	1004.88	576.00
Serbia & Montenegro	1004.88	232.85
Serbia & Montenegro - Mobile	1004.88	232.85
Seychelles	1004.88	576.00
Seychelles - Mobile	1004.88	576.00
Singapore	1004.88	526.98
Singapore - Mobile	1004.88	526.98
Slovak Republic	1004.88	232.85
Slovak Republic - Mobile	1004.88	232.85
Slovenia	1004.88	232.85
Slovenia - Mobile	1004.88	232.85
Solomon Islands	1004.88	576.00
South Africa	1004.88	576.00
South Africa - Mobile	1004.88	576.00
Spain (Inc The Balearic Islands)	1004.88	232.85
Spain (Inc The Balearic Islands) - Mobile	1004.88	232.85
Sri Lanka	1004.88	576.00
Sri Lanka - Mobile	1004.88	576.00
St Helena	1004.88	576.00
St Kitts & Nevis (Formerly St Christopher)	1004.88	526.98
St Kitts & Nevis - Mobile	1004.88	526.98
St Lucia	1004.88	526.98
St Lucia - Mobile	1004.88	526.98
St Vincent & The Grenadines	1004.88	526.98
St Vincent & The Grenadines - Mobile	1004.88	526.98
Sudan	1004.88	576.00
Sudan - Mobile	1004.88	576.00
Swaziland	1004.88	576.00
Swaziland - Mobile	1004.88	576.00
Sweden	1004.88	232.85
Sweden - Mobile	1004.88	232.85
Switzerland	1004.88	232.85
Switzerland - Mobile	1004.88	232.85
Syria	1004.88	576.00
Syria - Mobile	1004.88	576.00
Taiwan	1004.88	576.00
Taiwan - Mobile	1004.88	576.00
Thailand	1004.88	576.00
Thailand - Mobile	1004.88	576.00
Tonga	1004.88	576.00
Tonga - Mobile	1004.88	576.00
Trinidad & Tobago	1004.88	526.98
Trinidad & Tobago - Mobile	1004.88	526.98
Tunisia	1004.88	576.00
Tunisia - Mobile	1004.88	576.00
Turkey	1004.88	232.85
Turkey - Mobile	1004.88	232.85
Turks & Caicos Is	1004.88	526.98
Turks & Caicos Is - Mobile	1004.88	526.98
Ukraine	1004.88	526.98
Ukraine - Mobile	1004.88	526.98
United Arab Emirates	1004.88	576.00
United Arab Emirates - Mobile	1004.88	576.00
Uruguay	1004.88	576.00
Uruguay - Mobile	1004.88	576.00
USA	1004.88	343.15
Uzbekistan	1004.88	526.98
Uzbekistan - Mobile	1004.88	526.98
Venezuela	1004.88	576.00
Venezuela - Mobile	1004.88	576.00
Vietnam	1004.88	576.00
Vietnam - Mobile	1004.88	576.00
Virgin Islands (Uk)	1004.88	526.98
Virgin Islands (Uk) - Mobile	1004.88	526.98
Virgin Islands (Us)	1004.88	526.98
Yemen	1004.88	576.00
Yemen - Mobile	1004.88	576.00
Zambia	1004.88	576.00
Zimbabwe	1004.88	576.00
Zimbabwe - Mobile	1004.88	576.00

UK Payphone reverse - per minute billing at all times of day

All UK Payphone reverse calls are rounded up to the nearest next whole minute for billing purposes. Each call charge is then rounded up to the next tenth of a penny before VAT.

Origination	Connection	Rate/minute
Pay Phone	199	399